

NEWSLETTER August 2023



www.tworiversvets.co.uk

BIGGAR SURGERY
157 High Street, Biggar
ML12 6DL
01899 220073

Biggar opening hours

Mon 8.30am - 7.00pm
Tues - Fri 8.30am - 6.00pm
Saturday 9.00am - 12noon

Biggar consultations

Mon - Fri 9.00am - 12noon
Mon 2.00pm - 7.00pm
Tues - Fri 2.00pm - 6.00pm
Saturday 9.00am - 11.00am

PEEBLES SURGERY

15 Old Town, Peebles
EH45 8JF
01721 722879

Peebles opening hours

Mon - Fri 8.30am - 6.00pm
Wed 8.30am - 7.00pm
Saturday 10.00am - 12.30pm

Peebles consultations

Mon - Fri 9.00am - 12noon
Mon - Fri 2.00pm - 6.00pm
Wed 2.00pm - 7.00pm
Saturday 10.00am - 12noon

24 HOUR EMERGENCY SERVICE

for registered clients
(call Biggar or Peebles)



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The trouble with ticks!

What are ticks? Ticks are small, blood-sucking arthropods related to spiders, mites and scorpions. There are many different species of tick living in Britain, each preferring to feed on the blood of different animal hosts. If given the opportunity, some of them will feed on human blood too. 15% of dogs will pick up ticks every year, so they may be more common than you think!



How does my pet get ticks? Wherever you are in the UK, your pet could pick up ticks. These parasites live not only in rural areas but in urban parks and gardens too. They find a host, such as your cat or dog, by 'questing' – waving their forelimbs in the air – at the tip of vegetation. As an animal brushes past, ticks transfer to them and attach themselves by biting through the animal's skin and cementing themselves in place.



What problems do they cause? Ticks are an increasing problem in the UK and can cause serious health issues. They are second only to mosquitoes in transmitting infectious disease to humans and animals. As ticks feed, they cause irritation, which can lead to an abscess. During feeding, they may transmit diseases such as Lyme disease, which can also affect humans.

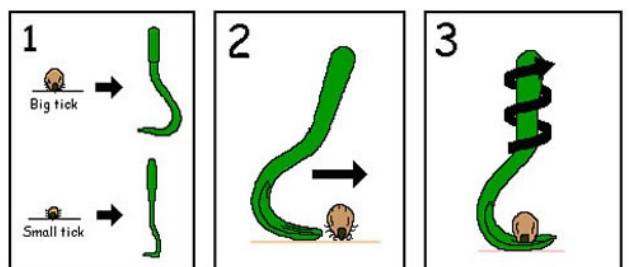


Unfed tick

Fed (engorged) tick

Ticks are even more common in Europe, affecting travelling pets.

What can I do about ticks? Check your pet regularly for these parasites, and use a product which kills and repels ticks. Please ask us for advice - we have veterinary licensed products in both spot-on and tablet forms. Once dead, most ticks will drop off naturally. If they don't, try removing them with a tick hook, or giving a gentle twist with fine tipped tweezers. If the tick doesn't come out, don't pull harder as the mouthparts may be left in the skin, leading to infection - instead make an appointment with us.



Repeat prescriptions



Please remember that we need two working days to process all repeat prescriptions. This is so that the vet can check your pet's notes, prescribe the medication, the prescription is made up, and the medication is then checked again before being dispensed.

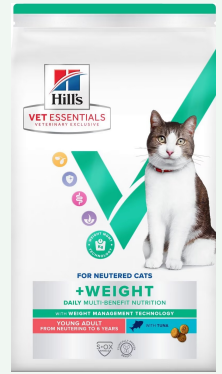


You can now order repeat prescriptions online too. Scan here!

Repeat prescriptions can only be given when we have seen your pet within the last 3-6 months (depending on their condition), though most flea, tick and worm treatments can be prescribed if your pet has been examined within the last 12 months.

Hill's Pet Foods

Two Rivers Vets recently became a stockist for Hill's Vet Essentials and Prescription diets. We feel that Hill's offer better value for money for our clients, while still producing top quality products. Pop in and sign up to our Hill's VIP practice loyalty scheme to find out how much you can save.



What is an Independent Veterinary Practice?

Twenty years ago almost all veterinary practices were independent - owned and run by an individual vet or a partnership. There have been huge changes since the mid-1990s, when the Royal College of Veterinary Surgeons first permitted non-vets to own practices.

Now, well over half of vet practices in the UK are owned by just six companies, three of which are private equity-owned. Two Rivers is one of the few remaining truly independent private practices in our geographical area, and we intend to stay this way!

We love having the ability to run the practice as we always have done, making our own decisions and setting our own prices, looking after our team and helping our lovely local clients and all their animals.



PET HEALTH CLUB TWO RIVERS VETS

The easy way to pay for looking after your pet's health. Become a member today!

Membership provides your pet with:

- ✓ Annual booster vaccinations
- ✓ Health check every 6 months
- ✓ Year round flea, tick and worm treatment
- ✓ Professional advice and support
- ✓ Convenient monthly payments
- ✓ Exclusive discounts on selected products and services

SAVE

while providing your pet with the very best preventative healthcare



Ask at reception for more details and sign up today.

| | |
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| RABBIT £9.25 per month |  |
| CAT £13.50 per month |  |
| SMALL DOG (under 10 kg) £13.75 per month |  |
| MEDIUM DOG (10- under 20 kg) £15.00 per month |  |
| LARGE DOG (20-40 kg) £17.50 per month |  |
| GIANT DOG (Over 40 kg) £21.00 per month |  |